Improvement Plan Progress August 2014



Priority: Housing

Sub-Priority: Extra Care Housing

Impact: Helping more people to live independently and well at home

We said in 2014/15 that we would:

1. Develop and agree plans to extend our extra care provision to provide units in Flint and Holywell, providing 60 units in each location.

Progress RAG G Outcome RAG	G
Progress RAG G G	Outcome RAG

Risks to Manage

Net Score = Risk level as it is now

Target Score = Anticipated risk level when all actions are completed / satisfactory arrangements are in place

Risk	Manager Responsible	Net Score	Risk Trend	Target Score	Target Score Date
How we can switch revenue resources from more traditional to new	Chief Officer	Α		٨	
housing and care service models.	Social Care	A	★	Α	
Keeping up with demand and aspirations for alternative housing models	Chief Officer	Α		Α	
for independent living	Social Care	A	₩	A	
Keeping up with specialist demand such as meeting the specific needs	Chief Officer	R		A	
of those with dementia and physical and learning disabilities.	Social Care	K	₩	A	



Priority: Housing

Sub-Priority: Modern, Efficient and Adapted Homes

Impact: Improving the choice and quality of local housing

We said in 2014/15 that we would:

1. Implement a wider range of models of private finance to deliver increased numbers of affordable homes through the newly formed North East Wales Homes.

Progress Status				Progress RAG	Α	Outcome RA	G G
Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	Aenirational	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
Provision of a management service for 26 private rented sector properties	Chief Officer – Community	N/A – new measure	26 propertie	es TBC	3	А	G
Entering into a lease agreement for 10 over 55's properties	and Enterprise	N/A – new measure	10 propertie	es TBC	0	Α	A
Receive the freehold for and mange 19 units of gifted accommodation		N/A – new measure	19 units	s TBC	10	G	G

2. Implement the strategy to grow and sustain the private rented sector through the North East Wales Homes business plan.									
Progress Status	Progress RAG	Α	Outcome RA	G G					
Achievement Measures	Lead Officer	2013/14 Baseline	2014/15 Target		Current Outturn	Performance RAG	Outcome Performance		



		Data		Target			Predictive RAG
Provision of a management service for 26 private rented sector properties	Chief Officer – Community	N/A – new measure	26 properties	TBC	3	A	G
Entering into a lease agreement for 10 over 55's properties	and Enterprise	N/A – new measure	10 properties	TBC	0	Α	А
Receive the freehold for and mange 19 units of gifted accommodation		N/A – new measure	19 units	TBC	10	O	G
IPH2M1 - Number of empty homes brought back into use		32 homes	30 homes	120 homes (cumulative)	0	A	G

3. Develop a county wide housing register and implement a single allocations policy for Flintshire with partners.							
Progress Status	Progress RAG	G	Outcome RAG	G			

4. Agree the Local Development Plan's vision, objectives and options to accommodate growth.						
Progress Status	Progress RAG	Α	Outcome RAG	Α		

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Risks to Manage Net Score = Risk level as it is now

Target Score = Anticipated risk level when all actions are completed / satisfactory arrangements are in place

Risk	Manager Responsible	Net Score	Risk Trend	Target Score	Target Score Date
Maximising our joint resources with our partners	Chief Officer – Community & Enterprise	G	↓	G	
Maximising the availability of private finance	Chief Officer – Community & Enterprise	Α	\	G	
Encouraging developers to build a range of affordable housing in the current economic climate	Chief Officer – Community & Enterprise	A	\	G	
Unclear about the implications of the changes proposed through the Planning Bill on timing of the progress of the Local Development Plan	Chief Officer – Planning & Environment	G	→	G	



Priority: Housing

Sub-Priority: Achieve the Welsh Housing Quality Standard

Impact: Improving quality of life for our tenants through improved housing

We said in 2014/15 that we would:

1. Deliver the housing revenue account business plan to achieve the Wales Housing Quality Standard (WHQS) by 2020

Progress Status Progress RAG G Outcome RAG G

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
Capital Works Target – Heating Upgrades		977	600	TBC	350	G	G
Capital Works Target – Kitchen Replacements		1118	922	dependant on WHQS	170	А	G
Capital Works Target – Smoke Detectors	Chief Officer –	804	500	Plan	0	Α	G
Capital Works Target – Bathroom Replacements	Chief Officer – Community and Enterprise	200	N/A	Not in current plan for 2016/17	0	Α	G
Tenant satisfaction of capital works completed on kitchens, heating and bathrooms.		N/A – new measure	Establish baseline 2014/15	TBC once baseline established	N/A	N/A	N/A
IPH3M1 - Capital Programme expenditure on improvement work streams (Managing expenditure within or		£12m	£9.76m	TBC	£1.8m	Α	G

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below budget to maximise available financial resources - Capital works budget)							
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2. Reach a voluntary settlement with Welsh Government to introduce self financing for the Council housing service by 1st April 2015.

Progress Status Progress RAG G Outcome RAG G

3. Develop a revised stock investment plan to meet the objectives in the Assets Management Strategy in conjunction with Tenants and Members.

Progress Status Progress RAG G Outcome RAG G

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
IPH3M1 - Capital Programme expenditure on improvement work streams	Chief Officer – Community and Enterprise	£12m	£9.76m	TBC	£1.8m	Α	G

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Risks to Manage Net Score = Risk level as it is now

Target Score = Anticipated risk level when all actions are completed / satisfactory arrangements are in place

Risk	Manager Responsible	Net Score	Risk Trend	Target Score	Target Score Date
Ensure contractors perform effectively and that costs are contained within budget	Chief Officer – Community & Enterprise	G	\leftrightarrow	G	
Gaining agreement with all 11 stock retaining Councils and Welsh Government on approach to dismantling the HRA subsidy system	Chief Officer – Community & Enterprise	A	\leftrightarrow	G	
Ensuring that the Council identifies and plans for the resources required to meet the WHQS by 2020	Chief Officer – Community & Enterprise	G	\leftrightarrow	G	